

डियन रेलवे फाईनेन्स कॉरपोरेशन लिमिटेड

(भारत सरकार का उपक्रम) (सी आई एन: L65910DL1986GOI026363)

पंजीकृत कार्यालय : रूम नं. 1316 & 1349, तीसरी मंजिल, दि अशोक, डिप्लोमैटिक एन्कलेव 50-बी, चाणक्यपूरी, नई दिल्ली-110021

दरभाष: 011-24100385

INDIAN RAILWAY FINANCE CORPORATION LTD.

(A Government of India Enterprise) (CIN: L65910DL1986GOI026363)

Regd. Office: Room Nos. 1316 – 1349, 3rd Floor, The Ashok, Diplomatic Enclave: 50-B, Chanakyapuri, New Delhi-110021

Phone: 011-24100385, E-mail: info@irfc.nic.in, Website: www.irfc.nic.in

No: IRFC/SE/2023-24/01

06th April 2023

National Stock Exchange of India Limited

Listing department, Exchange Plaza, Bandra- Kurla Complex, Bandra (E)

Mumbai- 400 051

Scrip Symbol: IRFC

BSE Limited

Listing Dept / Dept of Corporate Services. PJ Towers, Dalal Street,

Mumbai -400 001

Scrip Code: 543257

Sub: Statement of Investor Complaints (Equity & Debt) under Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015

Sir/ Madam,

Pursuant to Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, please find enclosed the Statement of Investor Complaints (Equity & Debt) for the quarter ended 31st March 2023.

This is submitted for your information and record.

For Indian Railway Finance Corporation Limited

VIJAY BABULAL Digitally signed by VIJAY BABULAL SHIRODE Date: 2023.04.06 10:18:30 SHIRODE

(Vijay Babulal Shirode) Company Secretary & Compliance Officer

Enclosure: As Above





BTL/IRFC/IG Rep/March-2023

04/04/2023

INDIAN RAILWAY FINANCE CORPORATION LIMITED

Room No- 1316-1349, 3rd Floor Hotel The Ashok, Diplomatic Enclave, 50-B Chanakypuri, New Delhi-110021

Dear Sir,

Sub: Investors Grievances Report

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.01.2023 to 31.03.2023.

Shareholders Complaints	No. of complaints
Total Shareholders complaints pending at the beginning	NIL
Total Shareholders complaints/Request received through correspondence	159
Total complaints received from the SEBI/BSE/NSE during the period	03
Total complaints/request resolved / replied during the period	162
Total Shareholders complaints pending at the end.	NIL

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

For BEETAL Financial & Computer Services Pvt Limited

(S P Gupta)

Vice President



R/KCPL/IRFC/IG Report/01.01.2023 TO 31.03.2023 5th April 2023

Indian Railway Finance Corporation Limited Room No. 1316-1349, 3rd Floor, Hotel The Ashok, Diplomatic Enclave, 50-B, Chankyapuri, New Delhi-110021

Dear Sir,

Sub: Investors Grievances Report

Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.01.2023 TO 31.03.2023

Bondholders Complaints	No. of complaints
Total bondholders complaints pending at the beginning	NIL
Total bondholders complaints received through correspondence	370
Total complaints received from the SEBI during the period	0
Total complaints resolved / replied during the period	370
Total bondholders complaints pending at the end	NIL

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully,

Yours faithfully,

for KFin Technologies Limited

K Brahmanandam Dy Manager