

INDIAN RAILWAY FINANCE CORPORATION LTD.

(A Government of India Enterprise) (CIN : U65910DL1986GOI026363)
Regd. Office: Room Nos. 1316 - 1349, 3rd Floor, Hotel The Ashok, Diplomatic Enclave,
50-B, Chanakyapuri, New Delhi - 110021 Phone - 011 24100385
E-mail : info@irfc.nic.in, Website : www.irfc.nic.in

No: IRFC/SE/2021-22/20

14th July, 2021

National Stock Exchange of India Limited Listing department, Exchange Plaza, Bandra- Kurla Complex, Bandra (E) Mumbai- 400 051 Scrip Symbol: IRFC	BSE Limited Listing Dept / Dept of Corporate Services, PJ Towers, Dalal Street, Mumbai -400 001 Scrip Code: 543257
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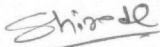
Sub: Statement of Investor Complaints under Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirement) Regulation, 2015

Sir/ Madam,

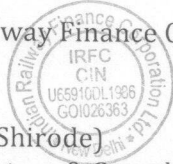
Pursuant to Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirement) Regulation, 2015, please find enclosed the Statement of Investor Complaints for the quarter ended 30th June, 2021.

This is submitted for your information and record.

Thanking You,
For Indian Railway Finance Corporation Limited



(Vijay Babulal Shirode)
Company Secretary & Compliance Officer



Encl: As Above

BTL/IRFC/IG Rep/Jun-2021

12/07/2021

Indian Railway Finance Corporation Limited
 U G Floor East Tower
 NBCC Place
 Bhishma Pitamah Marg
 Pragati Vihar Lodhi Road
 NEW DELHI -110003

Dear Sir,

Sub : Investors Grievances Report

Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.04,2021 to 30.06.2021

Shareholders Complaints	No. of complaints
Total Shareholders complaints pending at the beginning	NIL
Total Shareholders complaints received through correspondence	395
Total complaints received from the SEBI during the period	12
Total complaints resolved / replied during the period	407
Total Shareholders complaints pending at the end.	NIL

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

For BEETAL Financial & Computer Services Pvt Limited



(S P Gupta)
Vice President

BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

CIN: U67120DL1993PTC052486

Regd & Admn. Office: BEETAL HOUSE, 3rd Floor, 99 Madangir
 Behind Local Shopping Centre, Near Data Harsukhdas Mandir, New Delhi-110062
 Phone: 011-29961281, 29961282, Fax: 011-29961284 Email: beetalrta@gmail.com

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