



# इंडियन रेलवे फाइनेंस कॉर्पोरेशन लिमिटेड

(भारत सरकार का उद्यम) (सीआईएन L65910DL1986GOI026363)  
पंजीकृत कार्यालय: यूजी फ्लोर, ईस्ट टॉवर, एनबीसीसी प्लेस, भीष्म पितामह मार्ग, प्रगति विहार, लोधी रोड, नई दिल्ली - 110003  
दूरभाष: +91-011- 24361480 ई-मेल: [info@irfc.co.in](mailto:info@irfc.co.in), वेबसाइट: <https://irfc.co.in>

## INDIAN RAILWAY FINANCE CORPORATION LTD.

(A Government of India Enterprise) (CIN: L65910DL1986GOI026363)  
Regd. Office: UG Floor, East Tower, NBCC Place, Bhisham Pitamah Marg, Pragati Vihar, Lodhi Road, New Delhi - 110003  
Phone: +91-011- 24361480 E-mail: [info@irfc.co.in](mailto:info@irfc.co.in), Website: <https://irfc.co.in/>

No: IRFC/SE/2024-25/ 20

16<sup>th</sup> July, 2024

<b>National Stock Exchange of India Limited</b> Listing department, Exchange Plaza, Bandra- Kurla Complex, Bandra (E) Mumbai- 400 051  <b>Scrip Symbol: IRFC</b>	<b>BSE Limited</b> Listing Dept / Dept of Corporate Services, PJ Towers, Dalal Street, Mumbai -400 001  <b>Scrip Code: 543257</b>
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**Sub: Statement of Investor Complaints (Equity & Debt) under Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015**

Sir/ Madam,

Pursuant to regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, please find enclosed the Statement of Investor Complaints (Equity & Debt) for the quarter ended 30<sup>th</sup> June, 2024.

This is submitted for your information and record.

For Indian Railway Finance Corporation Limited



(Vijay Babulal Shirode)  
Company Secretary & Compliance Officer

Enclosure: As Above

**INDIAN RAILWAY FINANCE CORPORATION LIMITED**

UG Floor, East Tower, NBCC Place  
Bhisham Pitamah Marg  
Pragati Vihar, Lodhi Road, New Delhi-110003

Dear Sir,

**Sub : Investors Grievances Report**

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.04.2024 to 30.06.2024.

Shareholders Complaints	No. of complaints
Total Shareholders complaints pending at the beginning	Nil
Total Shareholders complaints/Request received through correspondence /Email.	212
Total complaints received from the SEBI/BSE/NSE during the period	Nil
Total complaints/request resolved / replied during the period	207
Total Shareholders complaints pending at the end.	05

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

**For BEETAL Financial & Computer Services Pvt Limited**



**(S P Gupta)**  
**Vice President**

**BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED**

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

**CIN: U67120DL1993PTC052486**

**Regd & Admn. Office:** BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir  
Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi-110062  
Phone: 011-29961281, 29961282, Fax: 011-29961284 Email: beetalrta@gmail.com

Web Site: [www.beetalfinancial.com](http://www.beetalfinancial.com)

R/KCPL/IRFC TAX FREE/IG Report/01.04.2024 TO 30.06.2024  
9 July 2024

**Indian Railway Finance Corporation Limited**  
**Indian Railway Finance Corporation Ltd.**  
UG – Floor, East Tower,  
NBCC Place,  
Bhisham Pitamah Marg  
Pragati Vihar, Lodhi Road,  
New Delhi – 110 003

Dear Sir,

**Sub : Investors Grievances Report**


Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.04.2024 TO 30.06.2024

<b>Bondholders Complaints</b>	<b>No. of complaints</b>
Total bondholders complaints pending at the beginning	NIL
Total bondholders complaints received through correspondence	588
Total complaints received from the SEBI/NSE/BSE during the period	6
Total complaints resolved / replied during the period	594
Total bondholders complaints pending at the end	NIL

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully,

Yours faithfully,  
for KFin Technologies Limited

  
K Brahmanandam  
Dy Manager

**KFin Technologies Limited**   
(Formerly known as KFin Technologies Private Limited)

**Registered & Corporate Office:**

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,  
Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

CIN : L72400TG2017PLC117649