

BTL/IRFC/IG Rep/Mar-2025

04/04/2025

**INDIAN RAILWAY FINANCE CORPORATION LIMITED**

UG Floor, East Tower, NBCC Place

Bhisham Pitamah Marg

Pragati Vihar, Lodhi Road, New Delhi-110003

Dear Sir,

**Sub : Investors Grievances Report**

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.01.2025 to 31.03.2025.

| Shareholders Complaints   | No. of complaints |
|---|-------------------|
| Total Shareholders complaints pending at the beginning                        | Nil               |
| Total Shareholders complaints/Request received through correspondence /Email. | 369               |
| Total complaints received from the SEBI/BSE/NSE during the period             | 01                |
| Total complaints/request resolved / replied during the period                 | 370               |
| Total Shareholders complaints pending at the end.                             | Nil               |

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

**For BEETAL Financial & Computer Services Pvt Limited**



**(S P Gupta)**  
**Vice President**

**BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED**

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

**CIN: U67120DL1993PTC052486**

**Regd & Admn. Office:** BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir

Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi-110062

Phone: 011-29961281, 29961282, Fax: 011-29961284 Email: beetalrta@gmail.com

Web Site: [www.beetalfinancial.com](http://www.beetalfinancial.com)

Indian Railway Finance Corporation Limited  
Indian Railway Finance Corporation Ltd.  
UG – Floor, East Tower,  
NBCC Place,  
Bhisham Pitamah Marg  
Pragati Vihar, Lodhi Road,  
New Delhi – 110 003

Dear Sir,

**Sub : Investors Grievances Report**

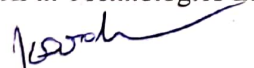
Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.01.2025 TO 31.03.2025

| Bondholders Complaints  | No. of complaints |
|---|-------------------|
| Total bondholders complaints pending at the beginning             | NIL               |
| Total bondholders complaints received through correspondence      | 231               |
| Total complaints received from the SEBI/NSE/BSE during the period | 0                 |
| Total complaints resolved / replied during the period             | 231               |
| Total bondholders complaints pending at the end                   | NIL               |

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully,

Yours faithfully,  
for KFin Technologies Limited

  
K Brahmanandam  
Dy Manager

**KFin Technologies Limited**   
(Formerly known as KFin Technologies Private Limited)

**Registered & Corporate Office:**

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,  
Serilingampally Hyderabad Rangareddi, Telangana – 500032, India

