

**INDIAN RAILWAY FINANCE CORPORATION LIMITED**

UG Floor, East Tower, NBCC Place

Bhisham Pitamah Marg

Pragati Vihar, Lodhi Road, New Delhi-110003

Dear Sir,

**Sub : Investors Grievances Report**

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.01.2025 to 31.03.2025.

Shareholders Complaints	No. of complaints
Total Shareholders complaints pending at the beginning	Nil
Total Shareholders complaints/Request received through correspondence /Email.	369
Total complaints received from the SEBI/BSE/NSE during the period	01
Total complaints/request resolved / replied during the period	370
Total Shareholders complaints pending at the end.	Nil

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

**For BEETAL Financial & Computer Services Pvt Limited**



(S P Gupta)  
Vice President

**BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED**

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

**CIN: U67120DL1993PTC052486**

**Regd & Admn. Office:** BEETAL HOUSE, 3<sup>rd</sup> Floor, 99 Madangir

Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi-110062

Phone: 011-29961281, 29961282, Fax: 011-29961284 Email: [beetalrta@gmail.com](mailto:beetalrta@gmail.com)

Web Site: [www.beetalfinancial.com](http://www.beetalfinancial.com)

**Indian Railway Finance Corporation Limited**  
**Indian Railway Finance Corporation Ltd.**  
**UG – Floor, East Tower,**  
**NBCC Place,**  
**Bhisham Pitamah Marg**  
**Pragati Vihar, Lodhi Road,**  
**New Delhi – 110 003**

Dear Sir,

**Sub : Investors Grievances Report**

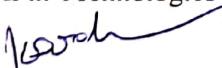
Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.01.2025 TO 31.03.2025

<b>Bondholders Complaints</b>	<b>No. of complaints</b>
Total bondholders complaints pending at the beginning	NIL
Total bondholders complaints received through correspondence	231
Total complaints received from the SEBI/NSE/BSE during the period	0
Total complaints resolved / replied during the period	231
Total bondholders complaints pending at the end	NIL

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully,

Yours faithfully,  
 for KFin Technologies Limited

  
 K Brahmanandam  
 Dy Manager