BTL/IRFC/IG Rep/Mar-2026 04/04/2026

INDIAN RAILWAY FINANCE CORPORATION LIMITED
UG Floor, East Tower, NBCC Place
Bhisham Pitamah Marg
Pragati Vihar, Lodhi Road, New Delhi-110003

Dear Sir,

Sub : Investors Grievances Report

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.01.2026 to 31.03.2026.

Shareholders Complaints	**No. of complaints**
Total Shareholders complaints pending at the beginning	Nil
Total Shareholders complaints/Request received through correspondence /Email.	194
Total complaints received from the SEBI/BSE/NSE during the period	Nil
Total complaints/request resolved / replied during the period	194
Total Shareholders complaints pending at the end.	Nil

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

For BEETAL Financial & Computer Services Pvt Limited



(S P Gupta)
Vice President

KFINTECH
EXPERIENCE TRANSFORMATION

Toll Free Number: 1800 3094 001
Tel. No: +91 22 4617 0911

R/KCPL/IRFC TAX FREE/IG Report/01.01.2026 TO 31.03.2026
4 April 2026

Indian Railway Finance Corporation Limited
Indian Railway Finance Corporation Ltd.
UG – Floor, East Tower,
NBCC Place,
Bhisham Pitamah Marg
Pragati Vihar, Lodhi Road,
New Delhi – 110 003

Dear Sir,

Sub : Investors Grievances Report

Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.01.2026 TO 31.03.2026

Bondholders Complaints	No. of complaints
Total bondholders complaints pending at the beginning	NIL
Total bondholders complaints received through correspondence	284
Total complaints received from the SEBI/NSE/BSE during the period	4
Total complaints resolved / replied during the period	288
Total bondholders complaints pending at the end	NIL

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully.

Yours faithfully,
for KFin Technologies Limited

K Brahmanandam
Dy Manager