

BTL/IRFC/IG Rep/June-2025

05/07/2025

INDIAN RAILWAY FINANCE CORPORATION LIMITED

UG Floor, East Tower, NBCC Place

Bhisham Pitamah Marg

Pragati Vihar, Lodhi Road, New Delhi-110003

Dear Sir,

Sub : Investors Grievances Report

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.04.2025 to 30.06.2025.

| Shareholders Complaints | No. of complaints |
|---|-------------------|
| Total Shareholders complaints pending at the beginning | Nil |
| Total Shareholders complaints/Request received through correspondence /Email. | 429 |
| Total complaints received from the SEBI/BSE/NSE during the period | Nil |
| Total complaints/request resolved / replied during the period | 429 |
| Total Shareholders complaints pending at the end. | Nil |

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

For BEETAL Financial & Computer Services Pvt Limited



(S P Gupta)
Vice President

BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

CIN: U67120DL1993PTC052486

Regd & Admn. Office: BEETAL HOUSE, 3rd Floor, 99 Madangir

Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi-110062

Phone: 011-29961281, 29961282, Fax: 011-29961284 Email: beetalrta@gmail.com

Web Site: www.beetalfinancial.com

R/KCPL/IRFC TAX FREE/IG Report/01.04.2025 TO 30.06.2025
4 July 2025

Indian Railway Finance Corporation Limited
Indian Railway Finance Corporation Ltd.
UG - Floor, East Tower,
NBCC Place,
Bhisham Pitamah Marg
Pragati Vihar, Lodhi Road,
New Delhi - 110 003

Dear Sir,

Sub : Investors Grievances Report

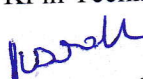
Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.04.2025 TO 30.06.2025

| Bondholders Complaints | No. of complaints |
|---|--------------------------|
| Total bondholders complaints pending at the beginning | NIL |
| Total bondholders complaints received through correspondence | 250 |
| Total complaints received from the SEBI/NSE/BSE during the period | 2 |
| Total complaints resolved / replied during the period | 252 |
| Total bondholders complaints pending at the end | NIL |

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully,

Yours faithfully,
for KFin Technologies Limited


K Brahmanandam
Dy Manager

Operations Centre:

KFin Technologies Limited, Selenium, Tower B, Plot No-31 & 32,
Financial District, Nanakramguda, Serilingampally,
Hyderabad - 500032, Telangana, India.

KFin Technologies Limited

Registered Office:

KFin Technologies Limited, 301, The Centrium,
3rd Floor, 57, Lal Bahadur Shastri Road, Nav Pada,
Kurla (West), Mumbai - 400 070, Maharashtra

CIN: L72400MH2017PLC444072