

BTL/IRFC/IG Rep/Sep-2025

06/10/2025

INDIAN RAILWAY FINANCE CORPORATION LIMITED

UG Floor, East Tower, NBCC Place

Bhisham Pitamah Marg

Pragati Vihar, Lodhi Road, New Delhi-110003

Dear Sir,

Sub : Investors Grievances Report

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.07.2025 to 30.09.2025.

Shareholders Complaints	No. of complaints
Total Shareholders complaints pending at the beginning	Nil
Total Shareholders complaints/Request received through correspondence /Email.	204
Total complaints received from the SEBI/BSE/NSE during the period	Nil
Total complaints/request resolved / replied during the period	204
Total Shareholders complaints pending at the end.	Nil

Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

For BEETAL Financial & Computer Services Pvt Limited



(S P Gupta)
Vice President

BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

CIN: U67120DL1993PTC052486

Regd & Admn. Office: BEETAL HOUSE, 3rd Floor, 99 Madangir

Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi-110062

Phone: 011-29961281, 29961282, Fax: 011-29961284 Email: beetalrta@gmail.com

Web Site: www.beetalfinancial.com

R/KCPL/IRFC TAX FREE/IG Report/01.07.2025 TO 30.09.2025
7 October 2025

Indian Railway Finance Corporation Limited
Indian Railway Finance Corporation Ltd.
UG – Floor, East Tower,
NBCC Place,
Bhisham Pitamah Marg
Pragati Vihar, Lodhi Road,
New Delhi – 110 003

Dear Sir,


Sub : Investors Grievances Report

Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.07.2025 TO 30.09.2025

Bondholders Complaints	No. of complaints
Total bondholders complaints pending at the beginning	NIL
Total bondholders complaints received through correspondence	212
Total complaints received from the SEBI/NSE/BSE during the period	2
Total complaints resolved / replied during the period	214
Total bondholders complaints pending at the end	NIL

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully,

Yours faithfully,
for KFin Technologies Limited
K Brahmanandam
Dy Manager**Operations Centre:**

KFin Technologies Limited, Selenium, Tower B, Plot No-31 & 32,
Financial District, Nanakramguda, Serilingampally,
Hyderabad – 500032, Telangana, India.

KFin Technologies Limited**Registered Office:**

KFin Technologies Limited, 301, The Centrum,
3rd Floor, 57, Lal Bahadur Shastri Road, Nav Pada,
Kurla (West), Mumbai - 400 070, Maharashtra

CIN: L72400MH2017PLC444072