

इंडियन रेलवे फाइनेंस कॉर्पोरेशन लिमिटेड

(भारत सरकार का उद्यम) (सीआईएन L65910DL1986GOI026363)

पंजीकृत कार्यालय: यूजी फ्लोर, ईस्ट टॉवर, एनबीसीसी प्लेस, भीष्म पितामह मार्ग, प्रगति विहार, लोधी रोड, नई दिल्ली - 110003

दूरभाष: +91-011- 24361480 ई-मेल: info@irfc.co.in, वेबसाइट: <https://irfc.co.in>

INDIAN RAILWAY FINANCE CORPORATION LTD.

(A Government of India Enterprise) (CIN: L65910DL1986GOI026363)

Regd. Office: UG Floor, East Tower, NBCC Place, Bhisham Pitamah Marg, Pragati Vihar, Lodhi Road, New Delhi - 110003

Phone: +91-011- 24361480 E-mail: info@irfc.co.in, Website: <https://irfc.co.in/>

No: IRFC/SE/2023-24/54

12th January 2023

National Stock Exchange of India Limited Listing department, Exchange Plaza, Bandra- Kurla Complex, Bandra (E) Mumbai- 400 051 Scrip Symbol: IRFC	BSE Limited Listing Dept / Dept of Corporate Services, PJ Towers, Dalal Street, Mumbai -400 001 Scrip Code: 543257
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Sub: Statement of Investor Complaints (Equity & Debt) under Regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015

Sir/ Madam,

Pursuant to regulation 13(3) of SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015, please find enclosed the Statement of Investor Complaints (Equity & Debt) for the quarter ended 31st December 2023.

This is submitted for your information and record.

For **Indian Railway Finance Corporation Limited**


(Vijay Babul Shirode)
Company Secretary & Compliance Officer

Enclosure: As Above





BTL/IRFC/IG Rep/Dec-2023

09/01/2024

INDIAN RAILWAY FINANCE CORPORATION LIMITED

UG Floor, East Tower, NBCC Plaza
 Bhisham Pitamah Marg
 Pragati Vihar, Lodhi Road, New Delhi-110003

Dear Sir,

Sub : Investors Grievances Report

Please find listed below details of the shareholders complaints / received and redressed at our end during the period from 01.10.2023 to 31.12.2023.

Shareholders Complaints	No. of complaints
Total Shareholders complaints pending at the beginning	NIL
Total Shareholders complaints/Request received through correspondence /Email.	322
Total complaints received from the SEBI/BSE/NSE during the period	02
Total complaints/request resolved / replied during the period	317
Total Shareholders complaints pending at the end.	07


Average time taken to resolve/reply the complaint is 7 days.

This is for your information

Thanking

Yours faithfully,

For BEETAL Financial & Computer Services Pvt Limited



(S P Gupta)
Vice President

BEETAL FINANCIAL & COMPUTER SERVICES PRIVATE LIMITED

(SEBI approved category I Registrar & Share Transfer Agents SEBI Reg. No.: INR 000000262)

CIN: U67120DL1993PTC052486

Regd & Admn. Office: BEETAL HOUSE, 3rd Floor, 99 Madangir
 Behind Local Shopping Centre, Near Dada Harsukhdas Mandir, New Delhi-110062
 Phone: 011-29961281,29961282, Fax: 011-29961284 Email: beetalrta@gmail.com
 Web Site: www.beetalfinancial.com

R/KCPL/IRFC/IG Report/01.10.2023 TO 31.12.2023
9 January 2024

Indian Railway Finance Corporation Limited
Indian Railway Finance Corporation Ltd.
UG - Floor, East Tower,
NBCC Place,
Bhisham Pitamah Marg
Pragati Vihar, Lodhi Road,
New Delhi - 110 003

Dear Sir,

Sub : Investors Grievances Report

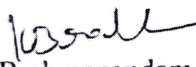
Please find listed below details of the bondholder complaints / received and redressed at our end during the period from 01.10.2023 TO 31.12.2023

Bondholders Complaints	No. of complaints
Total bondholders complaints pending at the beginning	NIL
Total bondholders complaints received through correspondence	193
Total complaints received from the SEBI/NSE/BSE during the period	0
Total complaints resolved / replied during the period	193
Total bondholders complaints pending at the end	NIL

Average time taken to resolve the complaint is 7 days. This is for your information

Thanking you, Yours faithfully,

Yours faithfully,
for KFin Technologies Limited


K Brahmanandam
Dy Manager

KFin Technologies Limited 
(Formerly known as KFin Technologies Private Limited)

Registered & Corporate Office:

Selenium, Tower B, Plot No- 31 & 32, Financial District, Nanakramguda,
Serilingampally Hyderabad Rangareddi, Telangana - 500032, India

CIN : L72400TG2017PLC117649