

**बिड दस्तावेज़ / Bid Document**

बिड विवरण / Bid Details	
बिड बंद होने की तारीख/समय / Bid End Date/Time	25-02-2026 15:00:00
बिड खुलने की तारीख/समय / Bid Opening Date/Time	25-02-2026 15:30:00
बिड पेशकश वैधता (बंद होने की तारीख से) / Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम / Ministry/State Name	Ministry Of Railways
विभाग का नाम / Department Name	Railways Public Sector Undertakings
संगठन का नाम / Organisation Name	Indian Railway Finance Corporation Limited
कार्यालय का नाम / Office Name	New Delhi
कुल मात्रा / Total Quantity	1
वस्तु श्रेणी / Item Category	Secure Socket Layer (SSL) Certificate (Q2)
एमएसएमई के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / MSE Relaxation for Years of Experience and Turnover	No
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years of Experience and Turnover	No
विक्रेता से मांगे गए दस्तावेज़ / Document required from seller	Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है / Do you want to show documents uploaded by bidders to all bidders participated in bid?	No
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	1
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3

**बिड विवरण/Bid Details**

ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / <b>Number of Auto Extension count</b>	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
क्रेता के लिए उपलब्ध आईटीसी/ITC available to <b>buyer</b>	Yes
बिड का प्रकार/Type of Bid	Single Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical <b>Clarifications during technical evaluation</b>	2 Days
निरीक्षण आवश्यक (सूचीबद्ध निरीक्षण प्राधिकरण /जेम के साथ पूर्व पंजीकृत एजेंसियों द्वारा)/Inspection Required (By <b>Empanelled Inspection Authority / Agencies pre-registered with GeM)</b>	No
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

**ईएमडी विवरण/EMD Detail**

आवश्यकता/Required	No
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**ईपीबीजी विवरण /ePBG Detail**

आवश्यकता/Required	No
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बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

**एमआईआई खरीद वरीयता/MII Purchase Preference**

एमआईआई खरीद वरीयता/MII Purchase Preference	No
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**एमएसई खरीद वरीयता/MSE Purchase Preference**

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य L1+X% तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within L1+X%	15

सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	25
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1. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

3. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency procurement of critical products/services.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

### Secure Socket Layer (SSL) Certificate ( 1 pieces )

#### तकनीकी विशिष्टियाँ /Technical Specifications

[\\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
General Information	<b>Description of Store</b>	Secure Socket Layer (SSL) Certificate with Seal of Trust
	<b>Certificate Type</b>	Organization Validation (OV) Or higher
	<b>Licence Duration (in Year)</b>	1 Or higher
Domain Coverage	<b>Number of Domains Covered</b>	Wildcard (Unlimited Subdomain)

विवरण/Specification	विशिष्टि का नाम /Specification Name	बिड के लिए आवश्यक अनुमत मूल्य /Bid Requirement (Allowed Values)
	<b>Number of Domains Secured</b>	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16, 17, 18, 19, 20, 21, 22, 23, 24, 25, 26, 27, 28, 29, 30, 31, 32, 33, 34, 35, 36, 37, 38, 39, 40, 41, 42, 43, 44, 45, 46, 47, 48, 49, 50, 51, 52, 53, 54, 55, 56, 57, 58, 59, 60, 61, 62, 63, 64, 65, 66, 67, 68, 69, 70, 71, 72, 73, 74, 75, 76, 77, 78, 79, 80, 81, 82, 83, 84, 85, 86, 87, 88, 89, 90, 91, 92, 93, 94, 95, 96, 97, 98, 99, 100 Or higher
Encryption & Security Features	<b>Type of Encryption</b>	RSA (Rivest-Shamir-Adleman)
	<b>Bit Length of Key Pair</b>	4096-bit Or higher
	<b>Security Protocol Supported</b>	Secure Socket Layer (SSL), Transport Layer Security Version 1.2 (TLS v1.1), Transport Layer Security Version 1.2 (TLS v1.2), Transport Layer Security Version 1.3 (TLS v1.3)
	<b>Verification/Validation</b>	Certificate Revocation List (CRL), Online Certificate Status Protocol (OCSP)

#### इनपुट कर क्रेडिट(आईटीसी) तथा रिवर्स प्रभार (आरसीएम)/Input Tax Credit(ITC) and Reverse Charge(RCM) Details

जीएसटी पर इनपुट कर क्रेडिट /ITC on GST	जीएसटी उपकर कर क्रेडिट /ITC on GST Cess
100%	100%

#### परेषिती/रिपोर्टिंग अधिकारी तथा मात्रा/Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	मात्रा /Quantity	डिलीवरी के दिन/Delivery Days
1	Satish Chandra Srivastava	110003,INDIAN RAILWAY FINANCE CORPORATION LTD UG FLOR, EAST TOWER , NBCC PLACE, BHISHAM PITAMAH MARG , PRAGATI VIHAR, LODHI ROAD, NEW DELHI	1	15

#### क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

##### 1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

### **Scope of Services**

The scope of work indicated in the paras below is only a guide. The actual requirement are subject to variation/adjustment depending on the pattern and requirement of SSL Certificate. The scope of work described in this chapter shall not be a basis for any dispute with regards to rates or for alteration of terms and conditions including General condition. Doubts, if any, about the interpretation of any of the clauses in this chapter shall be referred to the Tender Accepting Authority of IRFC, whose decision in this matter shall be final and accepting to the tender/contractor.

**Scope of Services: -**

**(a) Technical Specifications:**

Secure Socket Layer ( <b>SSL</b> ) Certificate with Seal of Trust <b>with OV (Wild Card unlimited subdomain)</b>			
S/No.	Content	Specification	Qty

1.	Description of Store	Secure Socket Layer (SSL) Certificate with Seal of Trust	<b>1 No</b>  <b>License Validity Period :</b>  [1 <sup>st</sup> Year  Plus  2 <sup>nd</sup> Year  Plus  3 <sup>rd</sup> Year]  <b>i.e., 03 Year License Validity from the date of Issue of License after receiving GEM Contract Order.</b>
2.	Certificate Type	Organization Validation (OV) Certificate with Seal of Trust	
3.	Licence Duration (in Year)  <b>Qty : 01 No</b>	<b>3 Years</b>  <b>[i.e., 03 Year License Validity from the date of Issue of License after receiving GEM Contract Order]</b>	
4.	Number of Domains Covered	Single	
5.	Number of Domains Secured	1	
6.	Type of Encryption	RSA (Rivest-Shamir-Adleman)	
7.	Hashing Algorithm	SHA-256	
8.	Bit Length of Key Pair	2048-bit,4096-bit or Higher	
9.	Security Protocol Supported	Secure Socket Layer (SSL),Transport Layer Security Version 1.2 (TLS v1.1),Transport Layer Security Version 1.2 (TLS v1.2),Transport Layer Security Version 1.3 (TLS v1.3)	
10.	Supported Web Browser	Google Chrome,Mozilla Firefox ,Microsoft Edge,Safari,Opera	
11.	Feature	Display Information by Padlock,Display Information by Padlock and Company Information Detail In Certificate,Reissuance of SSL Certificate (Within the Validity Period of License)	
12.	Verification/Validation	Certificate Revocation List (CRL),Online Certificate Status Protocol (OCSP)	
13.	Secure SSL OV (Organization Validation)	Get HTTPS, secure padlock & business information authenticated	
14.	Wildcard SSL	Both domain and its subdomains are secured. For example, provide security to https://xyz.com, https://blog.xyz.com, https://email.xyz.com etc.	

# Technical Stage

## Qualification Criteria :

### 1. Experience - Technical Eligibility:

<p>Copy of Authorization/Distributorship/Retailer-ship certificate issued by OEM (SSL Provider) as amended from time to time, shall be provided.</p> <p><b>(or)</b></p> <p>OEM can also participate. In case OEM participates, copy of supporting proof to be enclosed &amp; uploaded in GEM portal.</p>	<p>Tender specific Authorization or Valid Distributorship Authorization or Valid Retailer-ship Authorization from OEM (SSL Provider) who is having the specific authorized Brand i.e., Vendor authorized by OEM (CCA, MeITY)</p> <p><b>(Or)</b></p> <p>Copy of OEM proof to be uploaded in GEM portal.</p> <p>Note : Supporting documents confirming the above must be uploaded on the GEM Portal. Failure to submit the required documents shall result in the bid being summarily rejected.</p>
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#### Note:

**Failure to meet the “Technical Stage Eligibility” i.e., (Sr. No 1) will render the bid to be summarily rejected. The responsibility for accuracy, completeness, and justification of the submitted documents lies solely with the bidders. IRFC reserves the right to complete the evaluation based on the details furnished by the bidder.**

## General Terms & Conditions

1. Bids are received in Single packet mode in GEM portal.
2. **Bidders shall Offer their Rate (Quote) the SSL Certificate for the period of 03 Years validity from the date of issue of License after receiving GEM Contract Order.**
3. IRFC reserves the right to reject any or all bids received or cancel the Tender, without assigning any reason.
4. The contract shall remain valid for a period of **Three (03) years** from the date of award of the GEM Contract or from the date of Issue of Validity of License after receiving GEM Contract Order or as may be decided by IRFC from time to time. The License shall accordingly remain valid for a period of Three years. The rates quoted by the bidders shall be **inclusive of all costs**, including but not limited to site visits, technical support, assistance, OEM updates, and the successful resolution of issues raised by IRFC. **No additional charges** beyond the quoted rates shall be admissible for such services during the contract period.
5. **Indemnify** : The contractor shall indemnify and keep IRFC indemnified against all actions, suits, claims, and demands brought or made against IRFC in respect of any act, omission, or negligence committed by the service provider in the execution of, or in connection with, the work under this contract. The contractor shall also indemnify IRFC against any penalty, loss, or compensation imposed or suffered by IRFC in any judicial or other legal proceedings initiated by any authority or person on account of any breach of the provisions of Labour Laws/ Acts/Codes/Rules, or any other applicable statutory laws, committed by the service provider.

The service provider shall indemnify and hold harmless IRFC, its Directors, officers, and employees from and against all claims, demands, losses, damages, penalties, expenses, and proceedings arising out of or connected with the implementation of this contract, or resulting from any breach or non-compliance by the service provider or by any person deployed by it. This includes, without limitation, any claims arising from any act or omission—whether wilful or otherwise—by the service provider or its personnel, whether within or outside the premises. This indemnity shall extend to all claims made by any personnel or representatives of the service provider.

6. **Termination** : Beside GEM GTC/SLA Clause, IRFC reserves the right to enforce by giving notice period of 01 month. If Corrective action is not taken by the service provider, IRFC shall have the right to terminate the contract after completion of the notice period of One month. But no such notice will be necessary, if service provider is to be terminated on the grounds of serious misconduct or due to any act which requires immediate vacation of IRFC premises by the service provider. In case of termination of contract, the security deposit shall be forfeited by IRFC.

Determination of Service (consultancy) Levels: IRFC shall be the sole judge in defining and assessing the levels of service expected from the service provider (agency) for determining satisfactory performance. The decision of IRFC in this regard shall be final, conclusive, and binding on the service provider in all circumstances.

7. Bidders are advised to adhere to and comply with the Make in India provisions on the GEM portal as per prevailing rules and the GeM General Terms and Conditions (GTC).
8. **Payment Terms:**
  - a) No Advance payment will be made in any case.

- b) Payments shall be made only for those units confirmed/acknowledged by IRFC.
  - c) Deductions such as TDS, LD Charges/Penalty (if any) etc., will be made.
  - d) Payment shall be made against invoice within 45 days after acceptance (to the satisfaction of IRFC) of the invoice by IRFC
  - e) In case of clarification or ambiguity, IRFC instructions shall prevail wherever necessary for smooth operations of Contract from time to time.
9. IRFC reserves the right to make additions/alterations to and/or amend the terms and conditions of the contract at any time, without basically effecting the core of the contract.
  10. Security Deposit shall not be provided by successful Bidder after award of contract i.e. Nil (Not Applicable in this case) of contract value, as prescribed & desired by IRFC. Further, EMD is also Nil.
  11. Successful Bidder shall comply IRFC instruction & directions after post-award formalities.
  12. IRFC reserves the right to take decisions and appropriate measures as per GEM SLA, GEM GTC, during the contract period from time to time or after post-award activities. The same shall be adhered to and shall be binding on the Successful Bidder.
  13. In case of any clarification, ambiguity, overriding provisions, waiver instructions, or related matters etc., during currency of contract period, IRFC (TAA) reserves the sole right to take the final decision. Such decisions shall be binding on all concerned parties and applicable under all circumstances

## अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.

12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.**

**For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.**

**The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:**

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

**All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.**

[यह बिड सामान्य शर्तों के अंतर्गत भी शासित है /This Bid is also governed by the General Terms and Conditions](#)

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---